



Dual Eligible Demonstration Project Advisory Committee

Wednesday, March 6, 2013

Attendance: Greg Knoll, Chair, Consumer Center for Health Education and Advocacy (CCHEA); Kirk Bloomfield, HIV, STD and Hepatitis Branch of Public Health Services; Amber Breen, UnitedHealthcare (Staff); John Cunningham, In-Home Supportive Services (IHSS) Provider, Dual Eligible Consumer; Terry Cunningham, Ryan White Program; Chris Duke, Aging & Independence Services (AIS); Debra Fitzgerald, Healthy San Diego (HSD); Kimberly Fritz, Care1st; Walter Hekimian, Edgemoor; Paula Goncalves, Community Research Foundation (CRF); Lisa Hayes, Molina Healthcare; Walter Hekimian, Edgemoor; Gwenmarie Hilleary, Hospital Association of San Diego and Imperial Counties; Julianne Howell, Health and Human Services Agency (HHSA); Pam Hoyer, Dual Eligible Consumer; Carol Hubbard, Program of All-Inclusive Care for the Elderly (PACE); Maria Iriarte, Disability Rights California; Shannon Jaccard, NAMI; Ruth Kenzelmann, OptumHealth; Danielle Kochman, SANDAG; Richard Lawrence, United Domestic Workers (UDW); Rogelio Lopez, Health Net; Jenna MacRae, Elder Law and Advocacy, HiCAP; Sabra Matovsky, Molina Healthcare; Vickie Molzen, AIS; Bob Prath, AARP; Arun Prem, FACT; Lourdes Ramirez, AIS Aging Services and ADRC; Bud Sayles, IHSS Public Authority; Ellen Schmeding, AIS, IHSS and MSSP; Brenda Schmitthenner, AIS Aging Services and ADRC; George Scolari, Community Health Group; Dr. Renee Smilde, Scripps Mercy Hospital Clinic; Ann Thompson, Kaiser Permanente; Shelly Tregembo, County Behavioral Health Services (BHS); Janet Vadakkumcherry, Council of Community Clinics (CCC); David Weil, Elder Law and Advocacy, HiCAP; and Kim Yunkyoung, Molina Healthcare.

Welcome and Introductions

Additions to Agenda

- Interaction between advocates and health plans
- National Senior Citizens Law Center Webinar

Review and Approval of the February 6, 2013 Meeting Minutes

The February 6, 2013 meeting minutes were approved as written.

Updates on Healthy San Diego (HSD) Work Group Meetings

- **Behavioral Health Work Group (BHWG):** The workgroup has drafted an addendum to the current Healthy San Diego (HSD) Medi-Cal memorandum of agreement (MOA) for the Dual Eligible Demonstration (DED) Project. The remaining four collaborative policy and procedures (P&Ps) will be presented to the committee for approval at April's meeting.
 - **Informing Member & Caregiver of Community Based Placement Options P&P:** A motion to approve the Informing Member & Caregiver of Community Based Placement, Services, Resources & Referrals P&P was made and the motion passed unanimously.
- **Community-Based Adult Services (CBAS):** Molly Kintz was elected the chair of the CBAS work group.

Dual Eligible Demonstration Communication Work Group Chair Recruitment

The next DED Communication Work Group meeting will be held in May and be reported on at the June DED Advisory Committee meeting. The membership has been identified; however, a new chair needs to be elected. The Health Insurance Counseling and Advocacy Program (HiCAP) is preparing to apply for federal funding to provide local consumer counseling for the

DED Project. The Long Term Care Integration Project (LTCIP) website is available for posting provider and consumer information about the DED Project.

Health Plan Billing: Deferred.

FACT Presentation

Arun Prem, Executive Director of Facilitating Access to Coordinated Transportation (FACT), presented on the RideFACT services available to seniors in San Diego County.

Scope of the Advisory Committee – CCI vs DED

Due to the fact that the DED Project is a project within the Coordinated Care Initiative (CCI), the committee decided to discuss issues relating to both topics at future meetings. The Purpose section of the DED Advisory Committee Policy and Procedure (P&P) will be revised to reflect the addition of CCI discussion. Kaiser Permanente will be added to the P&P since they are included in the CCI. The name of the Advisory Committee will remain the same.

Interaction between Advocates and Health Plans

Health plan representatives have requested that San Diego consumer advocates contact the member services line with patient issues. In the event that they need further assistance, the advocate may ask for a supervisor/manager. Consumer advocates should only contact the health plan representatives as a last resort. Amber Breen will send out the DED Advisory Committee contact listing for members' reference.

National Senior Citizens Law Center Webinar

Concern has been voiced in the community in regards to the permissive language used in the DHCS proposal when referencing additional wraparound services that may or may not be provided by health plans in the DED Project. Advocates feel that without a guarantee of these additional services, consumers may opt out of the DED Project. The DED Advisory Committee requested AIS staff to look into other demonstration states' MOUs and compare the language used when referencing the wraparound services. An additional issue was raised regarding the use of an Ombudsman in Dual Eligible sites. AIS staff will also try to learn more about this issue and will report out.

Next Meeting

The next meeting will be held on April 3, 2013 from 9:30am-11:00am at AIS JA Conference Room. CCI Issues will be added to the agenda and reported on by Maria Iriarte of Disability Rights California.

Adjournment 11:05 am

Meeting minutes transcribed by Amber Breen